

MAJOR LABOUR CHALLENGES AT THE CISSS DE LA CÔTE-NORD

Baie-Comeau, May 13, 2024 – The Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord is currently dealing with a major labour shortage, and new regulations regarding the use of independent labour jeopardize the maintenance of certain services in the region.

The use of independent labour is regulated by the Act limiting the use of personnel placement agencies' services and independent labour in the health and social services sector, for various job titles, including nurses, nursing assistants, health care attendants (HCA) and health and social services auxiliaries (HSSA). Among other things, current regulations provide for the application of maximum hourly rates for resources from these agencies.

In certain sectors, the labour shortage will be heavily increased in the coming weeks, which will limit our ability to maintain the usual service offering. Discussions are underway with the ministère de la Santé et des Services sociaux (MSSS), but service reductions should be expected.

The CISSS de la Côte-Nord also continues its labour retention and recruitment efforts, including to attract private agency workers.

Aware of the inconvenience caused by this situation, the CISSS de la Côte-Nord thanks you for your patience and cooperation.

For more details on service reductions, visit the page of the [CISSS de la Côte-Nord](#) website on the subject. It will be updated regularly.

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