



Membre du Regroupement provincial  
des comités des usagers

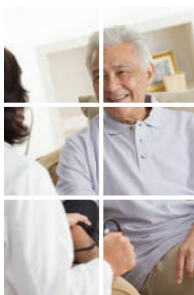
(Santé et Services sociaux)

## PURPOSE

- Inform the users of their rights and obligations;
- Promote quality of life for the users;
- Assess the degree of users' satisfaction as it pertains to the services obtained;
- Accompany and assist a user;
- Ensure the smooth operation of the Residents' Committee.

## WHO IS IT INTENDED FOR?

For anyone who uses the Sept-Îles Health and Social Services Center or lives therein.



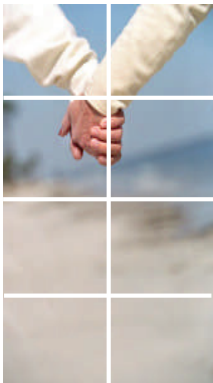
Membre du Regroupement provincial des comités des usagers

(Santé et Services sociaux)

45, Père-Divet Street, Sept-Îles (Quebec) G4R 3N7  
Telephone: 418 962-9761, Extension 452441  
E-mail: [usager.cssssi@outlook.com](mailto:usager.cssssi@outlook.com)

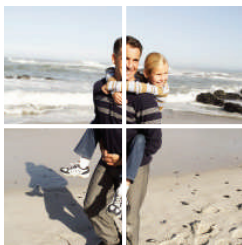
## HOW DO WE REACH YOU?

- Leaflets, questionnaires, meetings, etc.
- If you are reading this document, our first objective is reached: to inform you of the existence of the Users' Committee.



## HOW DO YOU REACH US?

- By calling 418 962-9761, Extension 452441;
- By Email:  
[usager.cssssi@outlook.com](mailto:usager.cssssi@outlook.com)
- Your request will be processed confidentially. A volunteer Committee member will call you back as early as possible.



## PURPOSE

- Inform the users of their rights and obligations;
- Promote quality of life for the users;
- Assess the degree of users' satisfaction as it pertains to the services obtained;
- Accompany and assist a user;
- Ensure the smooth operation of the Residents' Committee.