# BOARD ROOM NEWS

Newsletter of the Board of Directors - CISSS de la Côte-Nord

June 17th, 2020 Volume 6, Issue 2

Morth of all what we can become

## ANNUAL FINANCIAL REPORT OF THE CISSS DE LA CÔTE-NORD

During a virtual public meeting, due to the COVID-19 pandemic, the Board of Directors of the Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord adopted the 2019-2020 financial report.

Following the payment of a recurring \$14.5 M funding from the ministère de la Santé et des Services sociaux (MSSS), the CISSS de la Côte-Nord ended the financial year with a \$14.6 M deficit as of March 31st, 2020.

The financial report will soon be available on the website of the CISSS.

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### REPORT OF THE PED ON THE APPLICATION OF THE ACT RESPECTING END-OF-LIFE CARE

The President and executive director presented his report on end-of-life care during this public meeting. Among other things, the report mentions that 26 requests for medical aid in dying were made in the region between April 1st, 2019 and March 31st, 2020. Of those, 16 have been administered, while 10 have not been administered, for the following reasons: unmet eligibility criteria (7), withdrawal of the request / other option (2), and death before the administration (1).

During this period, 328 people received palliative and end-of-life care at home, while 252 people received such care in a palliative care hospice, 149 in a short-term hospital unit and 127 in a residential and long-term care centre (CHSLD).

Following the entry into force of the Act respecting end-of-life care in December 2015, the President and executive director is responsible for reporting annually to the Board of Directors and to the Commission sur les soins de fin de vie on the application of his establishment's policy on end-of-life care.

Different documents on this matter are available on the website of the CISSS de la Côte-Nord, including the Regional policy on end-of-life care and the reports submitted since June 2016.

Next meeting of the **Board of Directors:** 

September 23rd, 2020





#### REPORT ON SUPERVISORY MEASURES IN YOUTH REHABILITATION CENTRES

The 2019-2020 report on intensive supervisory measures in youth rehabilitation centres was presented to administrators. A 51% decrease in intensive supervisory measures has been observed compared to last year, which represents 20 less supervision cases. These measures concern 14 young people, which represents a 42% decrease compared to 2018-2019.

These measures are used in response to problematic behaviours, such as self-harm, suicidal thoughts, violent behaviours, or a risk of running away. As part of an intensive supervisory measure, a transition period allowing the young person to take part in activities outside the intensive supervision unit may be applied. Moreover, the young person and their parents may bring a decision to use a supervisory measure before the court. In 2019-2020, no decision was disputed.

#### **ACCOUNTABILITY AND ANNUAL REPORT OF THE USERS' COMMITTEE**

The 2019-2020 accountability and annual report of the Users' Committee of the CISSS de la Côte-Nord were submitted to the Board of Directors. This annual exercise reports the committee's activities and identifies the priority issues and recommendations to improve the quality of services.

Here are the issues identified by the users' committee for 2020-2021:

- Effect of the pandemic on health services and social services.
- · Accessibility of care and services.
- Elective transportation.
- Review of the financing of the Users' Committee of the CPRCN.
- Information to users.
- · Management of programs/clienteles.
- Facilities and security.
- Medical evacuations.
- · Continuous improvement of the quality.

The users' committee specified the desired changes or improvements for each of those issues. In 2019-2020, the Users' Committee of the CISSS de la Côte-Nord was composed of 11 people from across the North Shore territory.



Centre intégré
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et de services sociaux
de la Côte-Nord

Ouébec \* \*

This newsletter is produced by the Centre intégré de santé et de services sociaux de la Côte-Nord. Should you require further information about any of the covered topics, please contact the Communication Department at **418-589-9845**, **extension 252268**.