

INFO-SOCIAL, A GATEWAY TO PSYCHOSOCIAL SERVICES

Havre-Saint-Pierre, December 16th, 2019 – The Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord is very proud to offer, since October 30th, a regional gateway for psychosocial service requests with a unique telephone line: Info-Social 811, option 2.

In addition to answering the calls of people experiencing punctual difficult situations, Info-Social intervenors are now in charge of receiving psychosocial service requests for all the programs-services of the CISSS de la Côte-Nord. Then, they establish the link with the access gateways. Thus, there are not several numbers to dial to ask for psychosocial services anymore, you just have to call 811, option 2.

“The implementation of a regional access to all psychosocial services of the CISSS de la Côte-Nord is a greatly facilitating solution for the population. All partner organizations and all health and social services professionals – social workers, psychologists, physicians or nurses, to name only a few – are invited to refer users to 811, option 2 when they need service. This way, we ensure optimal coverage of our services”, explains Jennifer Lavallée, Director of mental health, addictions, homelessness and general social services.

About Info-Social

Info-Social is a telephone service available 24 hours a day, 7 days a week. It is free of charge, confidential and for all ages. Primarily, Info-Social aims to provide information, raise awareness, educate and intervene in crisis. Going through a mourning period, an addiction, a break up, needing resources when moving to a new place or being exhausted as a family caregiver are only a few examples of situations in which people may need help. Feeling lonely and experiencing a difficult period during this holiday season can be a motivation to call Info-Social

You need help? Do not wait... Call 811, option 2.

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