

Communiqué de presse

VISITOR GUIDELINES AT THE FACILITIES OF THE CISSS DE LA CÔTE-NORD

Baie-Comeau, August 17, 2021. – The Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord would like to remind the population of the visitor guidelines at its facilities.

Hospitals

In hospitals, two visitors or natural caregivers can visit one hospitalized user at a time during normal visiting hours. However, guidelines may vary in some departments, such as the emergency or intensive care unit.

In any case, visitors must:

- Wash their hands when entering and exiting the facility as well as when entering and exiting the room.
- Wear a procedural mask at all times (face coverings are prohibited).
- Stay 2 metres apart from others.

Natural caregivers, visitors and volunteers with COVID-19 related symptoms, awaiting the result of a COVID-19 test or suffering from COVID-19 cannot enter our facilities. In addition, persons who have a cough, fever, diarrhea or are vomiting should not present themselves as visitors.

In exceptional situations, the institution could temporarily restrain access to some departments.

Living environments

In living environments such as long-term care residential centres (CHSLDs), intermediate resources and private seniors' residences (RPAs), natural caregivers and visitors must:

- Rigorously respect the basic health guidelines of the living environment.
- Wear a mask: This guideline applies to all visitors over 2 years of age in the living environment and when a physical distance of 2 metres cannot be maintained outdoors, on the grounds. Exceptions apply to persons who are adequately protected (see below).
- Enter contact information in the registry managing the people entering and exiting the living environment in order to be quickly contacted by a public health official in the event of an outbreak.

Natural caregivers and visitors who are adequately protected (2 doses of the vaccine) are not required to maintain physical distancing and wear a mask in the room or rental unit as well as outdoors on the grounds of the living environment. However, it is still mandatory to wear a mask and stay 2 metres apart in the common areas (entrance, halls, living room, etc.).

One person may visit their relative or friend more than once during the same day. Guidelines will differ in the event of an outbreak in the living environment.

Natural caregivers or visitors with COVID-19 related symptoms, awaiting the result of a COVID-19 test, suffering from COVID-19 or who must isolate according to a public health guideline cannot enter our facilities. It is the same for persons who have returned to Canada within the last 14 days from a trip abroad or for instructions received from the federal government with respect to isolation measures upon returning to Canada.

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Source: Pascal Paradis
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