

GRADUAL DEPLOYMENT OF THE PRIMARY CARE ACCESS POINT (GAP)

Baie-Comeau, May 30, 2022 – The Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord announces the deployment of the primary care access point (GAP), a new service for people who do not have a family physician.

The project will be deployed gradually in the region by the fall of 2022. First, it will be available for residents of Fermont on June 1, 2022, and then in Haute-Côte-Nord and Minganie by the end of June. The service will then be available in the rest of the region by the fall. For more details on the deployment dates, visit www.ciass-cotenord.gouv.qc.ca/en/care-and-services/family-physicians/.

“The purpose of the GAP is to provide people registered on the Québec Family Doctor Finder (GMAF) with easier access to first-line professional or medical services. We invite people who do not have a family physician and who have a punctual health care need to call this new service before going to the emergency department,” said Dr. Jean-François Labelle, Director of professional services and university instruction at the CISSS de la Côte-Nord.

“Each call is analyzed by a nurse clinician whose role is to guide the user toward the professional or medical service that best meets their needs. If a physician’s consultation is not required, the person could be referred to Info-Santé/Info-Social, a CLSC, their community pharmacy or a community organization, for example,” explained Dr. Roger Dubé, head of the North Shore Regional Department of General Medicine.

This service is offered to people who are on the GAMF waiting list until a family physician is assigned to them. People who are not on the GAMF can register now at www.quebec.ca/en/health/finding-a-resource/registering-with-a-family-doctor.

In the coming weeks, a letter will be sent to those registered to the GAMF to inform them of the steps to take to access the services of the GAP. You can also find this information by calling 1 844 962-4263 or visiting www.quebec.ca/en/health/finding-a-resource/primary-care-access-point.

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