# Press release

## UPDATE: TEMPORARY SLOWDOWN OF CERTAIN ACTIVITIES FROM DECEMBER 8<sup>TH</sup> TO 14<sup>TH</sup>

**Baie-Comeau**, **December 11, 2023** – A temporary slowdown or delays in telephone and in-person services may be anticipated at the Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord from December 8<sup>th</sup> to 14<sup>th</sup>, due to the scheduled strike of unionized staff.

Most facilities of the CISSS de la Côte-Nord will remain open, and access of users to the services of the establishment must also be guaranteed at all times. Visitors and caregivers also remain admitted in facilities (possible restrictions in facilities where there is an outbreak). Moreover, emergency and intensive care services will be provided normally at all times.

#### **Reduced opening hours**

The CLSC de Tadoussac will be closed from 7:30 a.m. to 9:30 a.m. on December 12<sup>th</sup>, 13<sup>th</sup> and 14<sup>th</sup>. The CLSC Marie-Leblanc-Côté in Chute-aux-Outardes will only be open from 1:30 p.m. to 4:30 p.m. In the morning, the facility will be accessible only for users who have an appointment.

The CLSC de Godbout will be closed on December 8<sup>th</sup>, and open from 8:00 a.m. to 12:00 p.m. from December 11<sup>th</sup> to 14<sup>th</sup>. The CLSC Corinne-Vallée-Therrien in Baie-Trinité will be open as usual on December 8<sup>th</sup>, and then only from 8:00 a.m. to 12:00 p.m. from December 11<sup>th</sup> to 14<sup>th</sup>.

CLSCs in Baie-Trinité, Godbout and Chute-aux-Outardes will be closed as usual on Saturday and Sunday.

### Appointments in our services

- Some appointments will have to be postponed. Those affected have received or will soon receive a call to move the appointments as soon as possible.
- Unless you have been notified of a postponement beforehand, go to your appointment or surgery at the appointed time.

Essential services will also be ensured in sectors affecting social services, including youth protection and mental health, as well as in facilities providing care and services to seniors and people with physical or intellectual disability.

### **Specimen collection centres**

A slowdown should also be expected in specimen collection centres. In Baie-Comeau, Forestville and Les Escoumins, walk-in specimen collection will only be accessible for analyses deemed urgent by a health professional and specimen collections for a follow-up (e.g., anticoagulant (Coumadin), cancer treatment, transplant follow-up, pregnancy follow-up, etc.).

In other centres of the region where specimen collection is offered by appointment, services are maintained as usual, but a slowdown should be expected.

#### **Maintained essential services**

The employer and union bodies of the CISSS are working together to maintain the identified essential services. A rigorous planning exercise was carried out to ensure that this strike has the least possible impact on care and services to users and residents.

The management of the CISSS de la Côte-Nord is aware of the impacts of this situation on users, and thanks you for your cooperation.

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