

YOU SPEAK ENGLISH

AND YOU HAVE TO TRAVEL ON THE NORTH SHORE

TO RECEIVE HEALTH AND SOCIAL SERVICES?

A **regional interpreter** and **accompaniment** service in English is available, and it is based at the Hôpital de Sept-Îles. You can contact the interpreter at 418 965-7621.

A **list of bilingual employees** is available at the reception desk of almost all facilities of the CISSS de la Côte-Nord. Feel free to ask for more information!

The regional interpreter can accompany you wherever you are on the North Shore, by telephone, videoconference or any other technological means. Discuss it with the clinicians, nurses or professionals, or directly with the interpreter at **418 965-7621**.



Québec 

ROLE OF THE INTERPRETER

- Welcome and inform the clientele about the available services
- Accompany the English-speaking clientele throughout the care episode
- Direct the English-speaking clientele toward the adequate resources
- Act as a liaison from one service to another
- Act as an interpreter



PLAN YOUR TRAVEL IN ADVANCE

Contact the interpreter to book an appointment at 418 965-7621.

In Sept-Îles, you can join him at any time of the day using the toll-free telephones.

They are located near the entrance of the emergency department and the main entrance of the Hôpital de Sept-Îles.

*Centre intégré
de santé
et de services sociaux
de la Côte-Nord*

Québec 