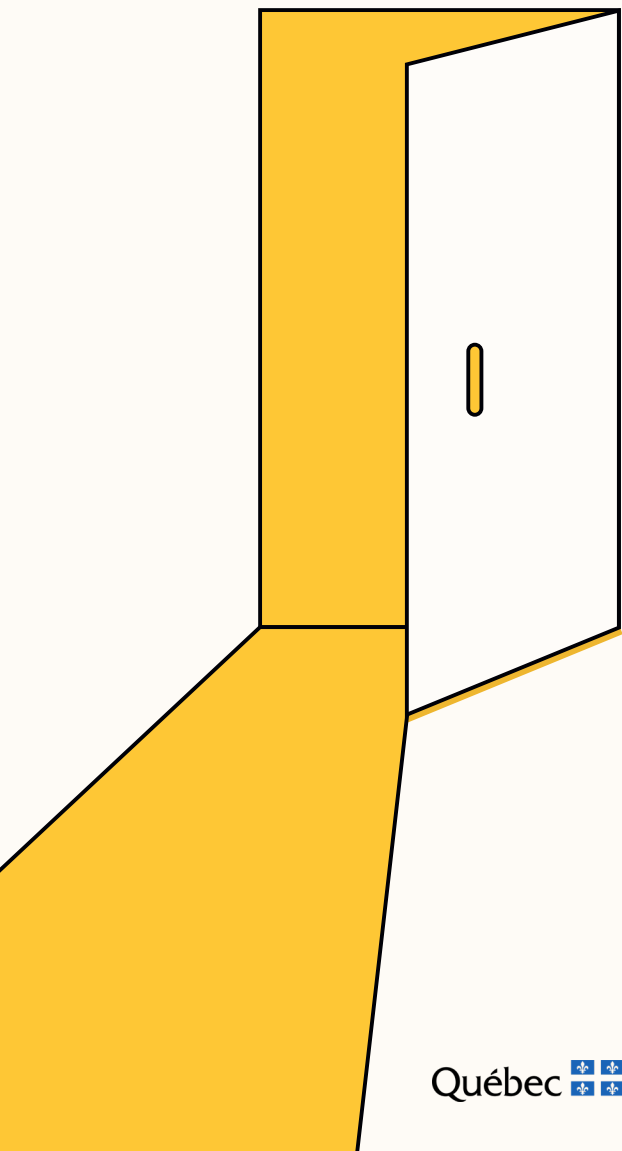


# **FOLLOW THE YELLOW!**



**The Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord has highlighted, in yellow, the services that are accessible to English-speaking users.**

## **Services offered in English**

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### **ALLO Program**

Bilingual employees wear a yellow card sleeve. Do not hesitate to seek their assistance.



### **Regional interpreter**

Someone is available to serve as an interpreter during exchanges between you and French-speaking staff.



### **Signs with pictograms**

(Hôpital de Sept-Îles only)

Scan the QR codes in yellow boxes for an instant translation.



### **Touch screens**

(Hôpital de Sept-Îles only)

Screens are available at the main entrance and at the emergency department entrance. Choose the English language to find your way.



### **Yellow color**

The information or components with some yellow are intended for English-speaking users. For example, scan the yellow-framed QR codes with your cellphone to access the translations.

### **Upcoming travel to the Hôpital de Sept-Îles?**

Contact the regional interpreter to inform them of your arrival and to book their services: **418 965-7621**

- Reception at the Hôpital de Sept-Îles
- Orientation in the hospital
- Assistance during your consultation to serve as an interpreter with complete confidentiality

### **Do you need an interpreter?**

The regional interpreter can serve as an interpreter for the exchanges with health and social services staff, even remotely. Do not hesitate to make an appointment: **418 965-7621**