

Notice of meeting
Annual general information meeting

Wednesday, November 18th, 2020 at 4:30 p.m.

via Zoom

Agenda

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| 1. Opening of the annual general information meeting and quorum call |
| 2. Presentation of the 2019-2020 annual reports |
| 2.1. Management report |
| 2.2. Report on the application of the complaint review procedure and the improvement of service quality |
| 2.3. Report of the Users' Committee |
| 2.4. Report of the Council of Physicians, Dentists and Pharmacists |
| 2.5. Report of the Council of Nurses |
| 2.6. Report of the Multidisciplinary Council |
| 2.7. Activity report of the North Shore Regional Committee for the Program of Access to Health Services and Social Services in the English Language |
| 3. Closing of the annual general information meeting |