

# BOARD ROOM NEWS

Newsletter of the Board of Directors - CISSS de la Côte-Nord

January 29<sup>th</sup>, 2020  
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*North of all  
what we can become*

## ADOPTION OF THE CODE OF ETHICS AND THE CHARTER OF VALUES OF THE CISSS DE LA CÔTE-NORD

The Board of Directors adopted the Code of Ethics and the Charter of Values of the Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord. The Code of Ethics informs users of their rights and responsibilities, and of the conducts expected from people working for the organization.

Consultations were held with various groups in the fall of 2018 in order to develop the Code of Ethics: professional councils of the CISSS, unions, users, partner users, users' committees, Regional Planetree Committee, managers, employees and intermediate resources.

A working group representative of those consulted also met in order to produce the final version of the Code of Ethics, which will be distributed to all concerned actors. It will also be available at [www.ciass-cotenord.gouv.qc.ca/en](http://www.ciass-cotenord.gouv.qc.ca/en).

### Charter of Values

The administrators adopted the Charter of Values of the CISSS de la Côte-Nord, which arises from the adoption of the organizational foundations in January 2018: the mission, the vision and the values of the organization.

This document outlines the attitudes and behaviours expected from all the staff working at the CISSS de la Côte-Nord for each value of the establishment. In order to identify those values, discussion groups were held in all facilities between October 2018 and March 2019. About 20 groups of employees were met throughout the territory and about 100 managers were consulted.

The Charter of Values will be shared with all the staff, the physicians and the volunteers working at the CISSS de la Côte-Nord. It will also be available on the website of the CISSS de la Côte-Nord.



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### Next meeting of the Board of Directors:

Wednesday March 18<sup>th</sup>, 2020  
in Baie-Comeau



## MODIFICATIONS TO THE OPERATING LICENSE OF THE CISSS DE LA CÔTE-NORD

The administrators ask the Minister of Health and Social Services to authorize modifications to the operating license of the CISSS de la Côte-Nord and to emit a new license, including a reduction of the number of beds in internal psychiatry at the Hôpital de Sept-Îles and at the Hôpital Le Royer in Baie-Comeau.

In the aftermath of the deployment of the Mental health service transformation plan, internal psychiatry beds will decrease from 21 to 18 beds in Sept-Îles and from 21 to 15 beds in Baie-Comeau. The aim is to offer more proximity services in the community and to favour the users' recovery and their maintenance in their living environment.

## POLICY ON THE CONTAINER-CONTENT VERIFICATION DELEGATION

The Board of Directors adopted the General policy on the container-content verification delegation at the pharmacy department. Container-content verification (CCV) is a technical task not requiring the professional judgement of the pharmacist. It must allow maintaining the efficiency and the safety of the medication distribution system for the benefit of users.

With the evolution of the practice of pharmacy, the pharmacist's expertise is required more and more with users and within health care teams in various scopes of practice. Delegating technical tasks is becoming inevitable in order to allow the pharmacist to spend more time providing pharmaceutical care. Thus, the delegation of CCV to pharmacy technical assistants allows optimizing the use of the professional resources of the CISSS.



## APPOINTMENT OF A REPRESENTATIVE OF THE CISSS DE LA CÔTE-NORD ON THE BOARD OF DIRECTORS OF L'APPUI CÔTE-NORD

Ms. Nancy Pelletier, living environment advisor for the program supporting the autonomy of seniors, is appointed as representative of the CISSS de la Côte-Nord on the Board of Directors of L'Appui Côte-Nord. She replaces Ms. Sandra Côté, head of the program supporting the autonomy of seniors.

L'Appui is present in each administrative region of Québec within a network of organization supporting caregivers of older adults. Each region has a fund allowing it to invest in its direct services for caregivers.

For more information, visit <https://www.lappui.org/en>.

*"Created in 2009, l'Appui pour les proches aidants d'âinés is a non-profit organization financed by the Government of Québec and by the Lucie and André Chagnon Foundation."*

**L'APPUI** POUR LES  
PROCHES AIDANTS  
D'ÂINÉS

Centre intégré  
de santé  
et de services sociaux  
de la Côte-Nord

Québec

This newsletter is produced by the Centre intégré de santé et de services sociaux de la Côte-Nord. Should you require further information about any of the covered topics, please contact the Communication Department at 418-589-9845, extension 252268.