

ÉCHOS DU CONSEIL

Newsletter from the Board of directors – CISSS de la Côte-Nord

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*North of all
what we can become*

NEW POLICY ON THE TAKING OF PHOTOGRAPHS, VIDEOS AND SOUND RECORDINGS

The Board of directors adopted a Policy on the taking of photographs, videos and sound recordings by the users and visitors of the Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord.

On account of the continual presence of mobile devices in its facilities, the purpose of this policy is to avoid undesirable situations and clarify the rights and interests of all parties. It deals with the use of devices capturing images and sound in CISSS facilities by personnel, users or visitors.

The policy serves as a guidepost for mobile device usage based on various situations, or more specifically based on the location, whether it is a public area or an area dedicated to care. It is supported by the fact that, in some situations, the recording of information can be beneficial to the provision of care. Some users and their family members may wish to keep memories of happy moments shared together.

On the heels of this policy's formulation, a consultation committee was held with the Management committee, the CISSS consulting authorities, the unions and the Users' committee in order to gather their comments and suggestions.

The document will soon be available on the website of the CISSS de la Côte-Nord.

Regulation on conflicts of interest, the obligation of confidentiality, trust and discretion p. 2

Users' committee accountability and assessment report p. 2

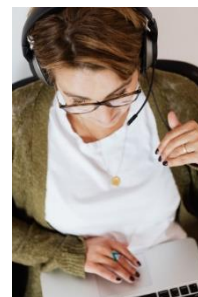
Amendment to operating permit p. 2

TELEWORKING POLICY

The first Teleworking policy was recently adopted. Its purpose is to streamline the rules regarding telework at the CISSS de la Côte-Nord and to establish the guidelines for implementing this work organization method in order to benefit from its advantages while limiting its disadvantages.

Generally speaking, the hybrid option is preferred, this means a maximum of three days per week of teleworking. However, schedules with more than three days of teleworking per week could be possible in exceptional situations, for example if there is a lack of workspace in the CISSS facility closest to the employee's home.

The pandemic has led the institution to set up teleworking for some members of its personnel. The policy is based on the Teleworking framework policy of the ministère de la Santé et des Services sociaux.



Next board meeting:
September 21, 2022



REGULATION ON CONFLICTS OF INTEREST, THE OBLIGATION OF CONFIDENTIALITY, LOYALTY AND DISCRETION

The Board of directors of the CISSS de la Côte-Nord adopted the Regulation on conflicts of interest and the obligation of confidentiality, trust and discretion. This document has replaced the former regulation with a broader scope with a view to preserving and strengthening the trust of the population and the users who benefit from the institution's services.

Based on sections 234 and 235 of the Act respecting health services and social services (RSQ, c. S-4.2), the Board of directors must, by by-law, determine the standards and measures applicable to senior management officers, to persons providing work or a service to the CISSS de la Côte-Nord and to persons practising their profession in this institution as regards conflicts of interest. This regulation is also applicable to interns and volunteers.

A consultation was initiated among the Management committee, the CISSS consulting authorities, the unions and the Users' committee in order to collect their comments and suggestions regarding this regulation. Last adjustments were made before formulating the final version of the regulation.

USERS' COMMITTEE ACCOUNTABILITY AND ASSESSMENT REPORT

The 2021-2022 Accountability and assessment report of the CISSS de la Côte-Nord Users' committee was filed with the Board of directors. This annual exercise serves to account for its activities and identify the top issues and recommendations to improve the quality of services. Here are the principal issues identified by the Users' committee for 2022-2023:

- Impact of CISSS deficits on the needs and services of users;
- Transportation of users between the local service networks of Minganie and Sept-Îles;
- Services offered to seniors throughout the region;
- Lack of information regarding the services offered at the users' local service network;
- Services offered to children and teenagers;
- Access to specialized care and social services for users with intellectual disabilities and autism spectrum disorders (ID-ASD).

The Users' committee detailed the changes and improvements to be made for each issue.

In 2021-2022, the CISSS de la Côte-Nord Users' committee was made up of 10 people from the North Shore region. The committee met nine times, virtually, and held a public information session in November 2021. In addition to the regional committee, there are 7 Users' committees and 13 Residents' committees across our region. These committees are made possible through the involvement of some 50 volunteers.

AMENDMENT TO OPERATING PERMIT

The CISSS de la Côte-Nord has asked the ministre de la Santé et des Services sociaux to authorize the cancellation of its permit to operate the 'CHSLD de Havre-Saint-Pierre' known as 'Foyer de Havre-Saint-Pierre' and to authorize the addition of the Maison des aînés et alternative (MDA-MA) de Havre-Saint-Pierre to its permit.

This follows normal procedure in view of the upcoming opening of the new facility. All construction work should be completed by November 2022. The facility of CHSLD de Havre-Saint-Pierre, located at 933, rue Boréale, has 19 permanent beds which will be transferred to the new MDA-MA of Havre-Saint-Pierre. Five new places in alternative care will also be added.

As soon as the MDA-MA is ready to welcome its residents, the CISSS de la Côte-Nord will take the necessary measures to ensure a comfortable and harmonious move for the residents of 933, rue Boréale. Other tasks will include the identification of material that can be recovered and transferred to the new building.