

# BOARD ROOM NEWS

Newsletter from the Board of directors - CISSS de la Côte-Nord

September 18, 2024  
Volume 10, Issue 3

North of all  
what we can become

## ADOPTION OF THE CULTURAL SAFETY POLICY

The Board of directors adopted the Policy establishing the foundation of cultural safety in health and social services on the North Shore. This document is the result of a consultation and joint building process involving the Centre intégré de santé et de services sociaux (CISSS) de la Côte-Nord, users, partners as well as Aboriginal communities of the North Shore.

The policy contains five principles of excellence that stem from these consultations and serve to direct the CISSS de la Côte-Nord in the implementation of culturally safe services. Each of these principles is linked to various implementation criteria.

- Recognizing expertise: Appreciate and recognize the expertise and contribution of Aboriginal peoples.
- Providing safe support: Listen to the needs and experiences of Aboriginal peoples and support them.
- Communicating with empathy: Discover and understand the challenges facing Aboriginal communities.
- Fostering close collaboration: Consult with and listen to Aboriginal peoples with sincerity.
- Showing cultural appreciation: Respectfully recognize and appreciate the cultures of Aboriginal peoples.

This policy applies to everyone who is involved in the fulfillment of the institution's mission, namely: personnel, physicians, dentists, pharmacists, researchers, interns, volunteers and any other persons performing a function in the institution. It also applies to resources who are bound by contract to the institution, to contractual employees and members of the users' committees.

The purpose of the cultural safety process at the CISSS de la Côte-Nord is to identify measures to implement that will create premises where Aboriginal users or members of the personnel feel sheltered from racism and safe. The objective is also to give them access to services that positively reflect their culture, their rights and their identity.

This policy is available on the [Web site](#) of the CISSS de la Côte-Nord.

New funding for community organizations	p. 2
2023-2024 Accountability report from Users' committee	p. 2
Appointments to GMF-U and Hôpital Le Royer emergency department	p. 2

**Next meeting of the Board:**  
November 13, 2024



## NEW FUNDING FOR COMMUNITY ORGANIZATIONS

Additional funding in the amount of \$294,800 was awarded to the North Shore region through the Community organization support program (PSOC). This budget enhancement brings the PSOC annual envelop to \$24,067,840 for 2024-2025

Forty-seven organizations in our region will be able to benefit from additional funding. The distribution of these new recurrent credits is determined according to criteria such as compliance to PSOC regulations and being able to demonstrate the additional sums are needed. Over the past six years, the PSOC's regional envelop has shown an increase of more than \$5.8M.

## 2023-2024 ACCOUNTABILITY REPORT FROM THE USERS' COMMITTEE

The Users' committee of the CISSS de la Côte-Nord presented its report highlighting its achievements for the year 2023-2024. This report also contains a list of prioritized challenges and recommendations. Among these recommendations:

- That the ministère de la Santé et des Services sociaux (MSSS) recognize the broad scope of its mandate and the vast territory served by the Users' committee and that the MSSS increase its funding accordingly.
- That the cost of elective transportation be lowered for users.
- That readaptation centres for youth with adaptation problems be expanded and renovated to offer more places making possible for young people to enjoy a more peaceful environment.
- That the selection criteria pertaining to physical locations be reviewed in order to have more family-type resources that are available on the North Shore.

In 2023-2024, the committee held 9 regular meetings, more than 24 work sessions and one public information meeting.

## APPOINTMENTS TO GMF-U AND HÔPITAL LE ROYER EMERGENCY DEPARTMENT

Dr. Valérie Therriault has been appointed Director of the GMF-U de Manicouagan. She replaces Dr David Lee who filled this position for a few years. Dr. Therriault received the support from the executive committee of the council of physicians, dentists and pharmacists (CMDP), the physicians practicing at the GMF-U de Manicouagan and the head of general medicine for Manicouagan. She will serve a term of four years.

What is more, Dr. Stéphanie Thibault was appointed Head of clinical services for Hôpital Le Royer emergency department in Baie-Comeau. This appointment was unanimously approved by the members of the emergency's clinical services at a meeting held on August 27, 2024.



**Be a model to help shape the adult  
I will be tomorrow!**

**Become a foster family**

« Offer our teenagers a  
living environment in which  
they can flourish »

**1 800 463-8547**



Centre intégré  
de santé  
et de services sociaux  
de la Côte-Nord  
Québec